



The Fountain Green Group

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Macintosh Preventative Maintenance Program

Regular maintenance is something that we all take for granted and many times only get around to doing once there is a problem. Scheduled preventative maintenance for computers, printers, etc. ensures that workstations and servers are operating at their designed specifications. Degradation happens over time and reduces productivity and can lead to downtime that impacts the business. A well designed preventative maintenance program can pay for itself in optimal productivity and happier users.

Service Offering

Preventative maintenance on a regular scheduled basis for each Macintosh Workstation, Portable or Server. It is recommended that this occur at a minimum once every three months, with a one or two month programs yielding the best results. Maintenance can be scheduled during hours that impact the business the least or in off hours.

Mac Workstation/Portable Maintenance Program - 45 Minutes

Scheduled Service Calls	Clean Computer & Screen	Verify & Repair Disk Permission
System Updates	Third Party Software Updates	Check UPS
Rebuild Directory	Optimize Hard Disk Drive	Verify & Repair Disk Problems
Check all Cabling	Check Peripherals	Check Temperature Sensors
Network and Hub Wiring	Check Backup Settings	Print Drivers Checked
Purge System Cache	Remove Swap Files	Check Optical Drive
Remove Temporary Files	Log Book	Recommendations

Mac Server Maintenance Program - (includes all Mac Workstation Maintenance Plus)

Remote Workstation Access	Security Checked	Server Logs Checked
Quotas Reviewed	Review Storage Capacity	Virus Protection Checked
Check Power, Memory, Blowers, Network, Processors, Drives, Security, Temperature, etc.		

Service offered Monday through Friday 8:30 a.m. to 8:30 p.m. except for Holidays.
Special arrangements can be made if the above hours are not suitable.

Mac Program Costs

Charge Per	1 Year Programme	2 Year Programme	3 Year Programme
Workstation/Portable	\$100.00	\$95.00	\$90.00
Server	\$250.00	\$225.00	\$200.00

Billing is rendered as of the date when maintenance work is performed. Volume discounts are available for 10 or more computers. Work reports of services performed are signed and dated by the technician at the completion of maintenance and placed in the log binder left with each computer.

For additional information please contact Rob at [The Fountain Green Group](http://www.fountaingreen.com).